

9.4 Release Notes

Release Date: Jan 25, 2024

datavant

Document Revision History

Publication Date : Jan 24, 2024

Document Version : 3.0

Contact Information

Datavant

info@datavant.com

Product Support Phone Number: 1-877-358-6939

Copyright and Trademarks

© 2023 Datavant. All Rights Reserved.

The information in this document and any attachments is intended for the sole use of Datavant. This information may be privileged, confidential, and protected from disclosure. If you are not the intended recipient, you are hereby notified that you have received this document in error and that any review, disclosure, dissemination, distribution or copying of it, or its contents, is strictly prohibited.

Table of Contents

- Table of Contents.....3**
- Requester Lookup improvements.....4
- PAYD Status name changes.....5
- User Experience & Technical Enhancements.....8

Requester Lookup improvement

Story: 67430

A change has been made to correct an issue with outdated address line 2 and line 3 data when using the Requester Lookup function.

Prior to this change, the previous address line 2 and/or line 3 that was in the Lawson database but had been REMOVED, still showed in the Requester Lookup results window as seen below.

In the example below the Requester had a suite of "STE 2" at one time in the past but it was since removed from address line two.

Select Requester

STE 2 was removed from Address Line 2 but still showed

Requester #	Requester Name	Address	Major Class	Delivery Type
2404039	GRUNDA LAW OFFICES LLP	6555 DEAN MEMORIAL PKWY BOSTON HEIGHTS OH UNITED STATES-44236	Attorney	Mail
2273073	GRUNDA LAW OFFICES LLP	6555 DEAN MEMORIAL PKWY STE 2 BOSTON HEIGHTS OH UNITED STATES- 44236-1157	Attorney	Mail

After this change, the address line 2 and/or line 3 that has already been removed from the Lawson database, no longer shows.

Select Requester

STE 2 no longer shows

Count: 2



Requester #	Requester Name	Address	Major Class	Delivery Type
2404039	GRUNDA LAW OFFICES LLP	6555 DEAN MEMORIAL PKWY BOSTON HEIGHTS OH UNITED STATES-44236	Attorney	Mail
2273073	GRUNDA LAW OFFICES LLP	6555 DEAN MEMORIAL PKWY BOSTON HEIGHTS OH UNITED STATES-44236-1157	Attorney	Mail

PAYD Status name changes

Story-71189

The PAYD requests have had a request **status name change** on all requests fulfilled/corresponded and are in the next stage for the Chart Finder team to process. After you fulfill/correspond a PAYD request, **you are done**. You do not need to do anything further with these requests. The only teams that need to get involved with these requests are the Chart Finder team, Price Review team, and Back Office team.

Old status name	New status name
CF* QA Review	Delivered to CF
IDSB* Review	Delivered to IDSB
CF = Chart Finder IDSB = Identified Switchboard (Digital Fulfillment)	

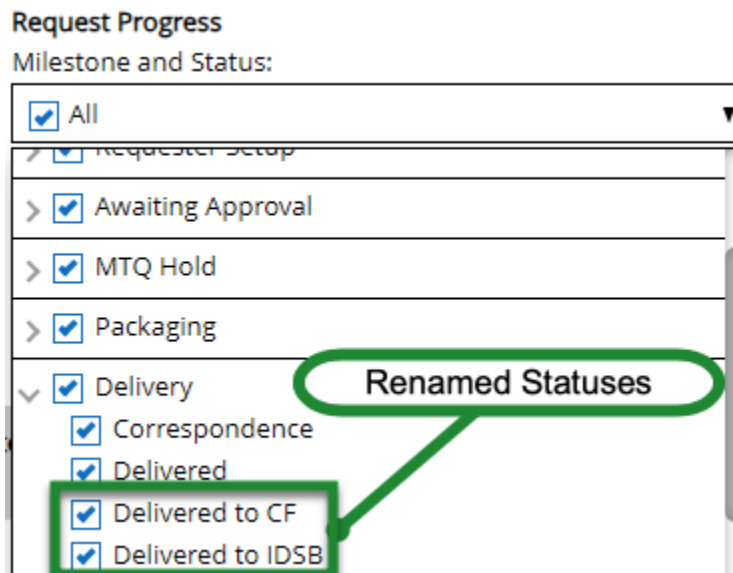
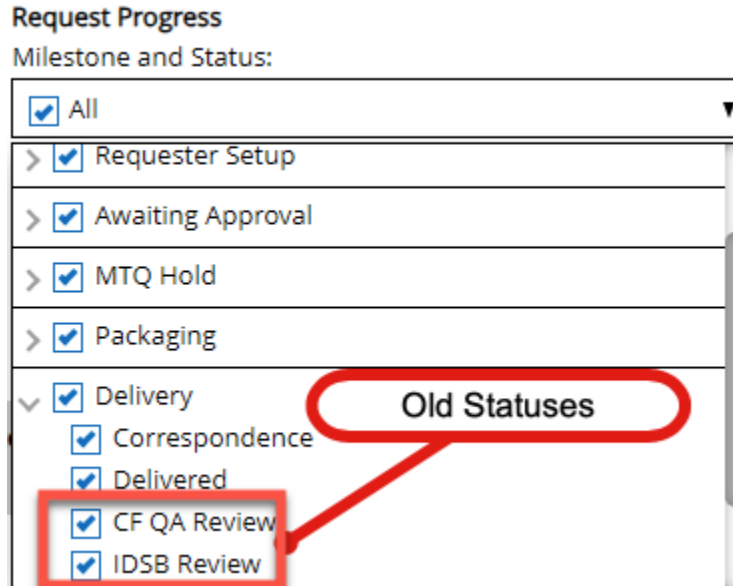
The status name change will also be accounted for in the BI production reports.

The History screen will show the old status for requests sent to Chart Finder before the January 25, 2024

Background- There have been several changes to the PAYD back end flow over the last several releases dating back to Rel 9.0 on November 9, 2023. The main change was to the back end flow after Fulfillment/Fulfillment QC/Correspond. The change routes PAYD manual and digital requests to ChartFinder for customer/requester ID match validation before routing to the Back Office. (Prior to Nov 9, this validation was done as part of the Back Office processing.) The request Statuses for this routing are *Match in Progress* and *Match Exception* under the Fulfillment milestone which is used by the Price Review team.. In addition, two other new Statuses were originally part of the *Packaging milestone* but were found to have adverse effects on the OMAP reports. In late December, 2023, a change was

made to move these two Statuses under the *Delivery milestone* so the request would not skew the OMAP reports.

Below are screenshots of the renamed Statuses in Rel 9.4




Patient Name	DOB	Intake Date	Facility Rcvd Date	Days Due	Request Status
CHRIS EVANS	02/03/1983	01/22/2024 07:25 ...	01/22/2024		Delivered to CF
oiuyhj fghrtu	03/02/2018	01/22/2024 07:33 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 07:56 ...	01/22/2024		Delivered to CF
law man	03/04/2018	01/22/2024 07:59 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 08:32 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 08:34 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 08:41 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 08:45 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 08:46 ...	01/22/2024		Delivered to CF
Chris Evans	02/03/1983	01/22/2024 09:31 ...	01/22/2024		Delivered to IDSB
Chris Evans	02/03/1983	01/22/2024 09:32 ...	01/22/2024		Delivered to IDSB
Jjhfyz iifrvyhffiiynz	09/10/1983	01/22/2024 09:35 ...	01/22/2024		Delivered to IDSB

Renamed Statuses

Note- The History screen will continue to show the old status names for requests that have already been routed to Chart Finder before Thursday, January 25, 2024.

Request History

Record Type Codes  

Date	User Name	Event Description
01/22/2024 12:06 PM	Venkat Sivanpandy	Delivered to CF request fetched
01/22/2024 08:21 AM	Svc Rhap Unityqa	Document Publishing for Site (Callback) is successful. EPIC ROI ID: 85888764. Published Documents: Request Letter(s).
01/22/2024 07:30 AM	Manimekalai Srinivasan	Delivered to CF request fetched
01/22/2024 07:26 AM	System Auto	HS workflow completed successfully
01/22/2024 07:26 AM	System Auto	Request moved to Delivered to CF status

Renamed Status

Request History

Record Type Codes  

Date	User Name	Event Description
01/22/2024 09:36 AM	Svc Wf Unityqa	HS workflow completed successfully
01/22/2024 09:36 AM	Svc Wf Unityqa	Request moved to Delivered to IDSB status

Renamed Status



User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Jira Ref #
End-User ▾	esMD	The Daily Monitoring report has been enhanced to show more information including the Health System Group, the RMO and VPO	71179
End-User ▾	esMD	Certification renewal for CMS connection	71203
Tech ▾	Interactive Voice Recognition- AI	Change for Cognigy. The Requester Search api now has an electronic integration permission	71185
Tech ▾	STORK- Logging automation	Part 7- -DDS fields have been added to the callBack env in the API -non COCs will not be flagged as STAT and COC	71172